



P2 Taman Tugu Trip

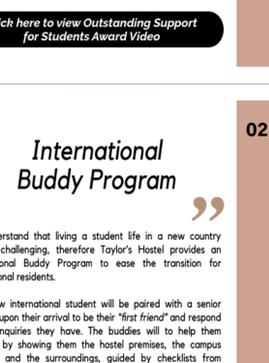
Q2 2022 NEWSLETTER

CONNECTS

P11. Eat Your Veg Day



P12. Resident Clubs Activities



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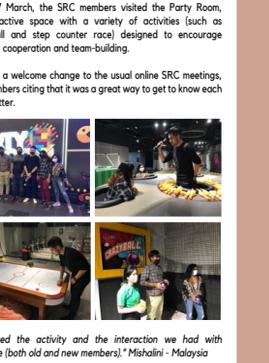
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A LITTLE PROGRESS EACH DAY ADDS TO BIG RESULTS

Satya Mani

THM Wins At THE Asia Awards 2022

We are proud to be awarded this prestigious title as the 4th Annual Times Higher Education (THE) Asia Awards 2022. We were also the only Higher Educational Institution (HEI) from Malaysia among the list of 10 International winners which include prestigious HEIs from Hong Kong, Singapore and South Korea.



Our structured Resident Lifecycle programme has always complemented a nurturing environment for our residents by offering a holistic living and development experience that supports their Emotional, Physical and Social Wellbeing; which also addressed the three key areas of assessment:

1. Nurture the unique needs of individual student residents.
2. Support a stronger sense of community spirit among students.
3. Increase students' sense of purpose by responding to community needs.

This award truly motivates us to continue offering the best student living experiences for all current and incoming residents. Stay tuned and we hope you will continue to enjoy your stay with us!



Click here to view Outstanding Support for Students Award Video

International Buddy Program

We understand that living a student life in a new country can be challenging, therefore Taylor's Hostel provides an International Buddy Program to ease the transition for international residents.

Each new international student will be paired with a senior resident upon their arrival to be their "first friend" and respond to any inquiries they have. The buddies will help them settle in by showing them the hostel premises, the campus grounds, and the surroundings, guided by checklists from the Student Relations team.

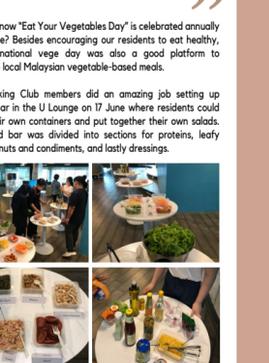


This program has helped many international arrivals feel more at ease, and some have also become close friends with their buddies.

If you are interested in volunteering as an International Buddy for new residents, reach out to the Student Relations team via WhatsApp at +60 12-512 7165.

#InvestInOurPlanet

In conjunction with Earth Day on 20 April, Taylor's Hostel organized a trip to Taman Tugu, Kuala Lumpur for a Nature Education Program by the Free Tree Society (FTS). Taman Tugu is Kuala Lumpur's newest public green space: a 66-acre urban forest park located off Jalan Parlimen.



The early morning trip was a breath of fresh air for our residents to join an activity outside the hostel, which was also fully sponsored for our residents.

At Taman Tugu, our residents were introduced to Free Tree Society and its objectives, before getting their hands dirty learning how to plant a tree seed, from mixing soil to propagation and transplanting.

Next, our residents visited the composting grounds before going on a 2km jungle walk, all while learning about environmental solutions and the region's climate crisis.

But the fun doesn't stop there, as a climate change quiz and lucky draw also gave residents the chance to win cash vouchers. 10 winners were randomly selected from an overwhelming response of more than 100 submissions. Congratulations to all winners!

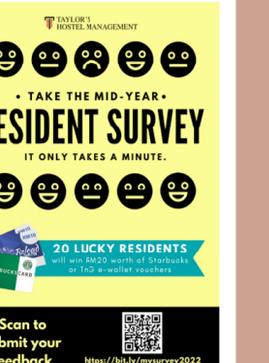
"Twenty-five years after global warming, our lives will surely become difficult. I'm going to use social media to tell people to compost, grow plants, or (not) make unnecessary purchases. I was interested in this organization for nature! Thank you!" Seto Sano - Japan

The event received a +100 NPS score with 75% rating their feelings as 'Really Good'.

Cultural Celebration: Eid Food Giveaway

Eid ul-Fitr Mubarak! This year, it was celebrated on the 1st of May, and this was also the first Eid since interstate and international travel resumed in Malaysia.

We brought the celebration early by having an Eid Food Giveaway and a Malay movie screening on 29 April. Residents feasted on traditional Malaysian cuisine like ketupat, rendang, and nasi impit with peanut sauce.



As a tribute to the late Yasmin Ahmad, the evergreen local movie 'Mukhsin' was screened for residents to enjoy while eating their Eid delicacies.

The event received an NPS score of +100, with remarks from residents that they enjoyed the food.



SRC Team-Building

The Student Resident Council (SRC) plays the very important role of providing a safe space for their fellow residents. But all hard work and no play makes for tired members, so on 27 March, the SRC members hosted the Party Room, an interactive space with a variety of activities to encourage strategic cooperation and team-building.

This was a welcome change to the usual online SRC meetings, with members citing that it was a great way to get to know each other better.



"I enjoyed the activity and the interaction we had with everyone (both old and new members)." Mithali - Malaysia

"I loved all the games and bonded well with my SRC peers" Moeen - Bangladesh

"LOVED IT!! I loved the games and activities and I loved how well we all bonded!" Tasha - Malaysia

The SRC members rated the session with a +100 NPS score, as all members left the session feeling 'Fantastic'.

If you are interested in making a difference together with your fellow residents, reach out to the Student Relations team via WhatsApp at +60 12-512 7165.

Breaking Fast

The Student Resident Council organizes monthly social events for residents to bond and take a break from their hectic study schedules. To coincide with the release of Marvel Cinematic Universe (MCU) movies, the SRC organized a Movie Night by screening 'Spider-Man: No Way Home' on 22nd April.

As it was still within the fasting month, complimentary food was available for residents to break fast and enjoy the new afro-soco venue outside the Common Kitchen.

"The food was so good and perfect, we felt like we were on a picnic and being in the open felt like a nice change from always working inside the lounge where it's all closed." Anurag - India

The event received an NPS score of +100 with 67% of the attendees feeling 'Fantastic'.

Resident Amazing Race

On 29 May, the SRC hosted their first ever Amazing Race as part of the Living Right campaign. Beyond testing physical and mental strength as well as teamwork, the competition was also designed to help participants familiarize themselves with key checkpoints around the hostel, campus and even public transportation lines.

"It was tiring and fun! I enjoyed it very much." Munasar - Malaysia

"It was so fun and could make friends!" Hikari Etoe - Japan

"Amazing and adventurous!" Athirzaikhalha - Malaysia

The race received a total participation of 17 residents, 85% of which were males. The SRC reported an overall NPS score of +93 with the majority of them feeling 'Fantastic'.

Self-Expression & Individuality

For the following Movie Night on 24th June, the SRC screened the Robin Williams classic 'Dead Poets Society' which tells the story of students living in a boarding school and how a teacher uses poetry to inspire them to stand against all odds. Together, the residents were motivated and inspired to value their self-expression and individuality, to break out of their shells and seize the day (carpe diem).

Free pizza was also provided for the residents to enjoy while watching the movie. The event received an NPS score of +60.

Quarterly SRC Meeting with Management

On 15 April, President Natasha Athony and Vice President Muzamil led the SRC to their quarterly meeting for 2022 with Taylor's Hostel Management. The meeting was held to discuss several issues including the air conditioner, lift maintenance, drinking water availability and also signages.

Introducing the SRC

Post events (Nov 21 - March 22)

Upcoming Events (May - July)

Queries for the Management

Feedback

Suggestions were also offered by the SRC, which the respective department managers took note of for further consideration and action.

We thank the SRC for their dedication, voicing residents' concerns and providing silent suggestions for hostel improvement.

Living Right: Microwave Cooking Class

On 11 May, residents attended a microwave cooking class as part of the Living Right campaign introduced by the Student Relations department to provide opportunities for residents to learn innovative and practical living skills. This cooking class was also facilitated by trainer and fellow resident, Cookin', a Year 2 Bachelor of Culinary Management student from Japan.

The fully-booked class saw residents being taught how to cook microwave, convenient, healthy and filling meals with only a microwave (such as Japanese Omurice, Pasta Salad, and Oat Bread) and techniques to make these meals as easy as buying a Synchro-Mix. The class received an NPS score of +100.

"I reduced my stress level and managed to make some new friends...! The people there were really sweet too. Thank you for such a great opportunity!" Haari - Malaysia

Residents rated it with an NPS score of +100, leaving the event feeling full, and 'Fantastic'.

Resident Clubs' Activities

At the beginning of the year, 7 resident clubs were officially established by Taylor's Hostel residents:

- Acoustic Band Club
- Book Club
- Cooking Club
- Foosie Club
- Table Tennis Club
- Video Game Club

Taylor's Hostel supports these clubs by providing tokens & subsidies for them to organize club activities.

For example, the Foosie Club organizes regular outings every month to enjoy local delicacies for breakfast together. The Cooking Club actively meets to discuss new recipes for their next cooking sessions. The Video Game Club frequents gaming cafes and acadies to bond over boardgames and video games.

The Movie Club organized additional Movie Nights on weekends so that other residents could enjoy them as well. The Book Club curated and purchased books for an outdoor reading session, complete with free snacks and refreshments.

The Acoustic Band Club hosted their first event, Karaoke Night with live performances as well.

Interactively, the club activities allowed old and new residents to connect with each other, and opened up a space for common interests. Residents can check out the info board at U Lounge for any upcoming resident club activities.

LaunchPad 2022: Trainerless Workshop

Once again, the LaunchPad 2022 Project will be collaborating with The Design School @Taylor's University and resident volunteers to produce a step-by-step video to guide refugees on a necessary tool and techniques to make these events as easy as possible. This workshop aims to ease the workload of community workers who are not trained to facilitate the post-production process, and then suggested ways to improve the video at the end.

We are testing a new virtual pad-making workshop for refugee work.

We need help to: Try sewing a reusable bag, Follow through the video, No feedback needed! Provide an experience to improve the video.

A mock trial video created by the Student Relations team was used for a trial run in the U Lounge on 25 June. 20 residents tried to produce a reusable pad by their own by following the video guide, and then suggested ways to improve the video at the end.

The trial run received an NPS score of +83. A video production team was formed and the volunteers will be working together with The Design School in planning their pre-production, production, and post production process in the month of July - September.

Mid-Year Resident Satisfaction Survey

From 11 May to 30 June, residents were invited to complete an annual survey on the hostel and its services including room condition, events, security, cleanliness, facilities, COVID-19 measures and their overall feedback.

20 lucky respondents will also be randomly chosen to receive free shopping vouchers. Winners will be announced in mid-July, so stay tuned!

TAKE THE MID-YEAR RESIDENT SURVEY. IT ONLY TAKES A MINUTE.

20 LUCKY RESIDENTS will win RM20 worth of shopping vouchers.

Scan to submit your feedback. https://bit.ly/mysurvey2022

The survey achieved an overall 75% participation rate from U Residence and Ruzmz residents, with an 87% satisfaction rate. Plans to rectify issues were also implemented to start into action.

We truly appreciate our residents' feedback and will continue striving towards providing the best accommodation experience.

Cuppa Time Introduces Counseling Buddies

The monthly Cuppa Time sessions have always provided space and materials for residents to unwind and relax with therapeutic activities such as coloring sheets, Lego building and movie screenings. More activities such as clay building, guided painting and art projects were added in May & June to provide more opportunities for residents to be creatively inspired.

Recently, Taylor's Hostel partnered with the Peer Counseling Buddies (PCB), a group of Taylor's University students who support their fellow students in resolving personal difficulties through counseling sessions under the supervision of professional counsellors from the Taylor's Centre of Counseling Services (CCS).

In a survey conducted with attendees at the end of the session, 65% of residents said they were feeling 'Fantastic'. They gave an NPS rating of +91 for Cuppa Time.

Weekly News & Wellbeing Tips

From Whatsapp groups managed by Student Relations and Housemasters to the local resident group on Facebook, links and articles such as '6 Platforms Where You Can Get Affordable Online Medical Consultations', and the Kiat Jud Dai Workbook are also shared with residents to encourage better and healthier lifestyles. Important house rules and other hostel info are also available via the Student Relations or Housemaster number's WhatsApp catalogue.

We strongly encourage all residents to join the following channels so as not to miss out on any important announcements:

- WhatsApp group: Please speak to Housemasters or Student Relations to be added.
- Facebook group: Search for 'Taylor's Hostel Residents' group. Be sure to mention your user's name for verification.
- Instagram: Search for @Taylor's Hostel for relevant content and immediate updates.

Meet the Friendly Faces of Taylor's Hostel!

Housemasters

Ms Tan @02-512 7442: Chief Housemaster with over 7 years of experience. Voted by residents as Most Popular Housemaster.

* Resident wellbeing is very important to me, hence I want them to experience great pastoral care.

Ms Putri @02-512 7142: Hospitality and customer service experience. We are passionate about building strong relationships with our residents.

* I am here to provide residents with a comfortable living experience by enhancing their social, mental, and physical well-being.

Student Relations, Events & Development

Levi Pk @02-512 6116: 10 years of experience with organisations such as the United Nations, working closely with youth and marginalised communities. Has trained youth leaders from AIESEC, student councils, civil society workers and underprivileged teenagers in award winning projects across Malaysia & Thailand.

* Young people are already changing the world. We're here to support them as they take their place as leaders of today and tomorrow.

Kang Zetty @02-512 6116: Experience in digital video production and project management especially community events, advocacy work, training and facilitation for an employer.

* I am here to be an enabler and a positive support system for residents to feel empowered and reach their full potential.

Upcoming Events

New Resident Orientation - Monthly: New residents check into the hostel every month. As part of the onboarding process, monthly activities are organised by the Student Resident Council to provide a space to make friends, familiarise and settle down.

SRC Social Events - Monthly: Participating in events and activities is the best way to get to know the hostel. Stay tuned to follow the SRC's Instagram page to keep up to date with events hosted by the SRC, exclusively for residents at https://www.instagram.com/taylorshostel.src

SRC Meeting with Management - July 2022: SRC executive members meet with the Taylor's Hostel management on a quarterly basis to communicate resident's issues and update their duties/progrss. If you have any issues or suggestions you'd like to raise to the Management, you could reach out to a SRC peer.

International Friendship Day - July 2022: Celebrated every 30 July, with the idea of celebrating friendship between people of different cultures and individuals can build bridges between communities. In conjunction with this, let's celebrate national holidays and new friends with activities lined up for all residents.

Upskilling Workshop - Sept 2022: Navigating through adulthood and working life after graduating as a student will require more than just academic skills. Look out for this upskilling workshop that will be intellectual and/or creative as a working adult.

LaunchPad - Monthly: Restrictions are still open! There are various commitment levels, and you can volunteer from the comfort of your own room! Learn more or sign up at: https://bit.ly/interf2022

Cuppa Time - Monthly: If you need a time out, while engaging in self-help art activities and movie screenings, then Cuppa Time is perfect for you. Look out for the poster!